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info@backyardblessings.co.nz 027 5864750 www.backyardblessings.co.nz KOLKOL KOLKOL WOOD-FIRED HOT TUBS KolKol Mountain Lodge Van der Stel Pass Bot River 7185 www.kolkol.co.za

KolKol wood-fired hot tubs manufacturing warranty 5 years on the stainless-steel stove

2 years on the polyethylene tubs

Please read this warranty in conjunction with the South African Consumer Protection Act 68 of 2008. We offer a warranty on specific products used in standard applications to full integrity or retention from the date of delivery for a period of five (5) years on the stove and two (2) years on the polyethylene tubs (please note that warranties are non-transferable).

This warranty does not apply in the event of the following:

- Any damage sustained to the product during handling, storage, erection, or subsequent modification.
- Contact of the product with any chemical not compatible with polyethylene.
- Damage, failure or leakage of the product caused by or as a result of any broken, loose, ill-fitting or defective connections.
- Attachments, or alterations to the structure or walls of the products (including welding or use of adhesives).
- Usage of the product for any purpose other than those expressly approved in Backyard Blessings and KolKol's marketing material.
- Repairs not done by Backyard Blessings hot tubs or its factory (4evr plastics, KolKol wood-fired hot tubs).
- Liquid contents with a temperature higher than 45°C.
- Burning of the Hot tub Stove by not following the instructions given in the instruction manual provided.
- Any damaged that occurred because of the tub being overcrowded.

Foundation:

• A level, smooth and robust base for the hot tub is required.

Connections/Fittings:

- Correct use of connections (no steel, metal or iron fittings, connections and pipes).
- No vibrating connections should be used.

Stainless steel parts:

• The warrantee does not extend to any rust issues on the stainless-steel oven and chimney especially for beachfront properties. It is the responsibility of the owner of the tub/oven to regularly clean the stainless-steel parts as stipulated in the instruction manual (how to care for your tub).

Important:

- Liability in terms of this warranty shall be limited to replacement or repair of the product. Liability for all and any other losses and/or subsequent damages suffered are expressly excluded.
- Please refer to the instruction manual provided with your product for product specific usage guidelines.
- All claims for replacement products or damages must be submitted during and up to the expiry date of the warranty period. Proof of date of purchase and delivery date is required.
- Backyard blessings and KolKol wood-fired hot tubs does not accept responsibility for installation or structural costs in case of repairs or replacements.
- This is the exclusive warranty given by us and no other warranty or guarantees, express or implied shall be of any force or effect.